Warfighting and Disruptive Technologies: Disguising Innovation by Captain Terry C. Pierce USN

Explaining Navy and Marine Corps Disruptive Innovations from 1899 to 2001

John F. Kennedy School of Government, Harvard Doctoral Thesis 2001

Forthcoming book publication: Summer 2004 Williamson Murray, Editor

Achieving Major Warfighting Innovations

Two Questions:

How can senior military leaders achieve a <u>disruptive</u> innovation when they are heavily engaged around the world and they are managing <u>sustaining</u> innovations?

What have been the external sources of <u>disruptive</u> and <u>sustaining</u> innovations?

Technological Innovation vs. Doctrinal Innovation

Problem of Old Typology

Technology vs. Doctrine

No unified theory that could explain:

How major innovations were adopted and fully exploited first by an entity other than the inventor of the new technology.

Different Typologies: Technology-Driven

- Vincent Davis *The Politics of Innovation:* Patterns in Navy Cases, 1967
- He describes cases where <u>new</u> technologies were used to help perform <u>existing</u> missions better and not to change them radically.
 - Introduction of atomic bombs into the U.S. naval strike force.
 - Introduction of nuclear propulsion into the U.S. submarine force.
 - LT Sims' advocacy of continuous aim gunfire.

Different Typologies: Doctrine-Driven

- Stephen Rosen New Ways of Warfighting, 1991
- He describes cases where old and new technologies were used with new operational procedures to perform a new way of war.
 - Blitzkrieg
 - Carrier Warfare
 - Amphibious Warfare

Different Typologies:

Hybrid: Doctrine-Technology Driven

- Captain Bradd Hayes, USN and CDR Douglas Smith, USN, Politics of Naval Innovation, 1994
- They could <u>not</u> determine which theory of innovation technology or doctrine was more dominant.
 - Cruise Missiles and the Tomahawk
 - Aegis

Conclusions:

- Technology development precedes doctrine development.
- Programs that have the potential to be truly innovative will have a better chance of being fielded if promoted as evolutionary rather than revolutionary systems.

Different Typologies:

Hybrid: Doctrine-Technology Driven

- Jeffrey Isaacson, Christopher Layne, and John Arquilla, Predicting Military Innovation, Rand, 1999
- They describe cases whereby innovation is manifested by new warfighting concepts and/or means of integrating technology.
- New means of integrating technology may or may not include revised doctrine.
 - Israeli Defense Forces (1948-1982)
 - North Vietnamese Army (1965-1970)

Old Typology for Defining Technological Innovation

Incremental vs. Radical/Breakthrough

Old Typology for Defining Innovation

Problem of Old Typology

- Why did successful companies that were well managed and investing in new technologies lose market dominance or fail entirely?
- Why did successful militaries, such as post World War I France, that were investing in new technologies, such as the Maginot Line, fail to anticipate and effectively counter the German Blitzkrieg?

Architectural Innovation

Rebecca Henderson and Kim Clark

- New model explained why insignificant improvements in technology could result in a major new innovation.
- Components of technology stayed the same.
- Linkages among components changed in novel ways.

Architectural Innovation Theory

- The importance of this theory is that it explains why seemingly insignificant improvements in technology can result in a new way of warfighting.
- Linkage innovation (doctrine) and component (technology) innovation are both difficult.
- This explains why militaries that dominate a new generation of technology often fail to incorporate this technology in a novel doctrine that leads to a new way of war.

A New Typology for Defining Innovation

IMPACT ON <u>LINKAGES</u> BETWEEN CORE CONCEPTS AND COMPONENTS

Unchanged

Changed

IMPACT ON CORE CONCEPTS	Reinforced	Incremental Innovation	Architectural Innovation
	Overturned	Modular Innovation	Radical Innovation

Reinforced Components

Incremental Innovation

Weapon and system upgrades

Modular Innovation

Analog to digital Ship's steering system

Architectural Innovation

Blitzkrieg Carrier Warfare Amphibious Warfare Continuous Aim Gunfire

Radical Innovation

Submarines
Aircraft Carriers
VM-22 Osprey

Overturned Components

Effect of Components

Linkages Changed

Linkages
Unchanged

Understanding Military Innovations

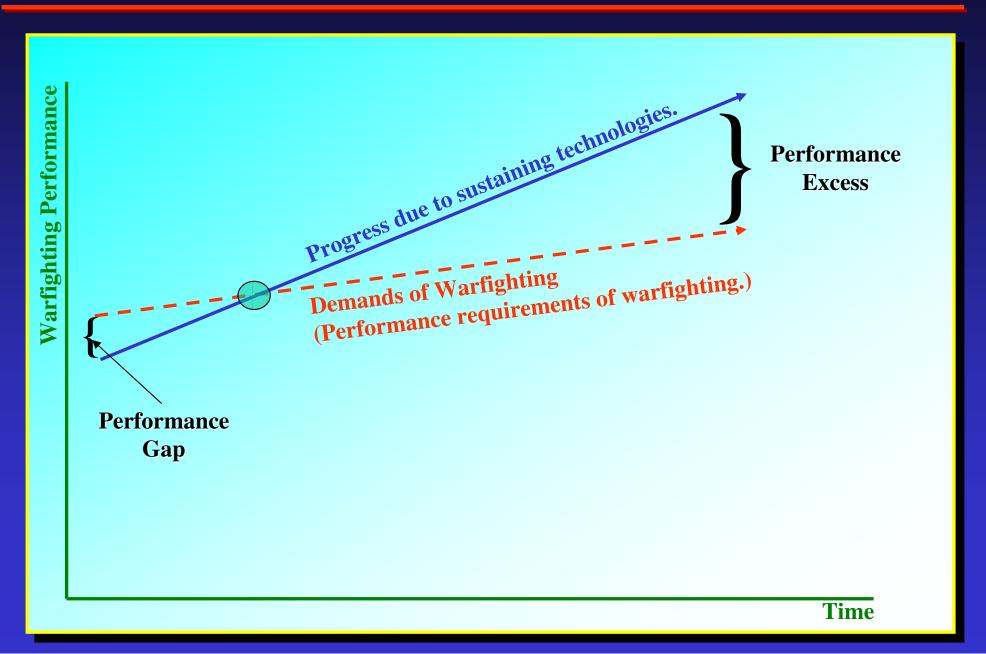
Two Different Ways:

- In terms of their trajectory performance along paths that warfighters either value or do not value
- In terms of their parts components and linkages
 - Components are core technologies or systems that are being either reinforced or overturned
 - Linkages are relationships between components that are being either changed or left unchanged

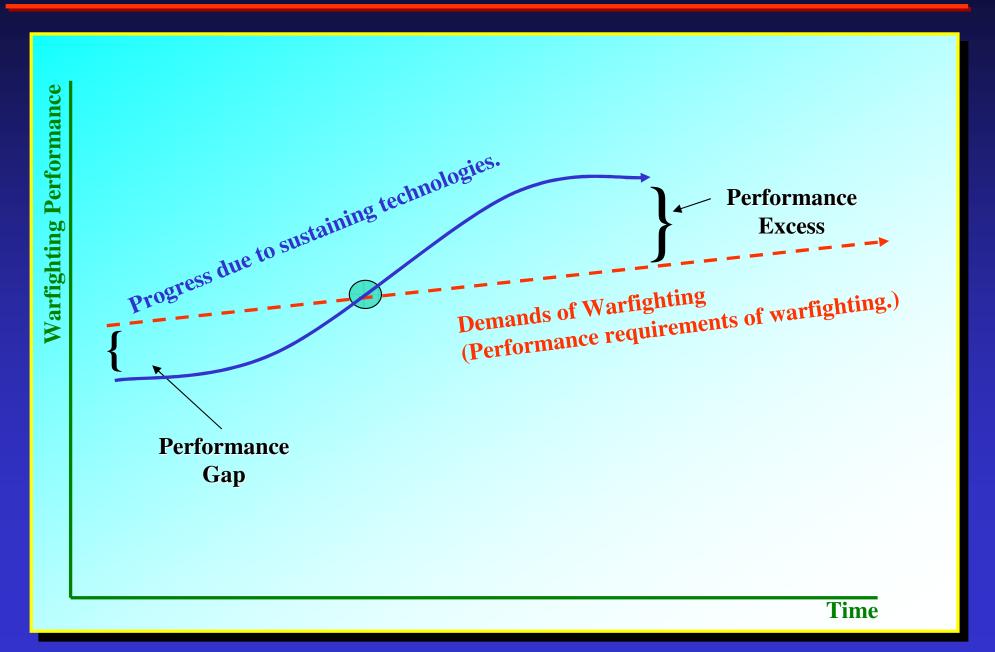
Trajectory Performance Sustaining Innovation

 Sustaining improves performance of established warfighting methods along an established trajectory that the warfighters currently value.

Trajectory Performance Sustaining Innovation



Trajectory Performance Sustaining Innovation



Components and Linkages Sustaining Innovation

 Military leaders focus on creating new radical innovations that can replace existing components, but not on changing the linkages among components.

> For example, the aircraft carrier...a radical technical innovation.

Components and Linkages Sustaining Innovation

- Military leaders focus on maintaining existing linkages among components.
 - For example, battleship Admirals describe the role of aircraft carriers as extended "eyes" for battleships
 - Aircraft carriers in line of column with battleships

Disruptive Architectural Typology for Defining Technology & Doctrine

Sustaining

Architectural Incremental Innovation Innovation Blitzkrieg Weapons and Carrier Warfare **Sustaining** Amphibious Warfare System upgrade Continuous Aim Gunfire Modular Radical Innovation Innovation **Sustaining Analog to Digital** Submarine Aircraft Carriers Ship's steering system

Disruptive

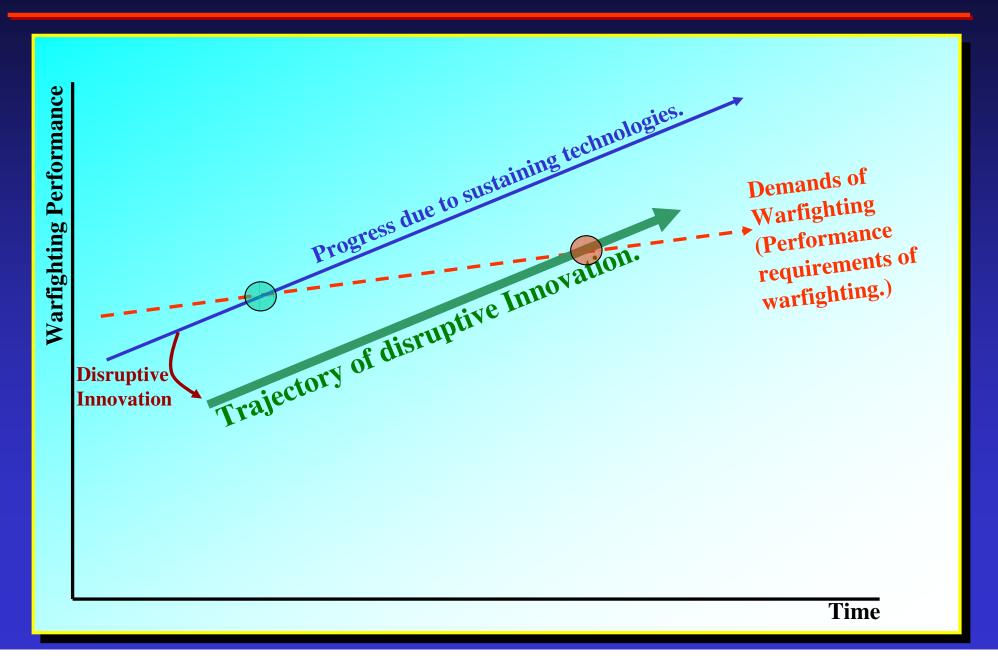
Sustaining

Sustaining

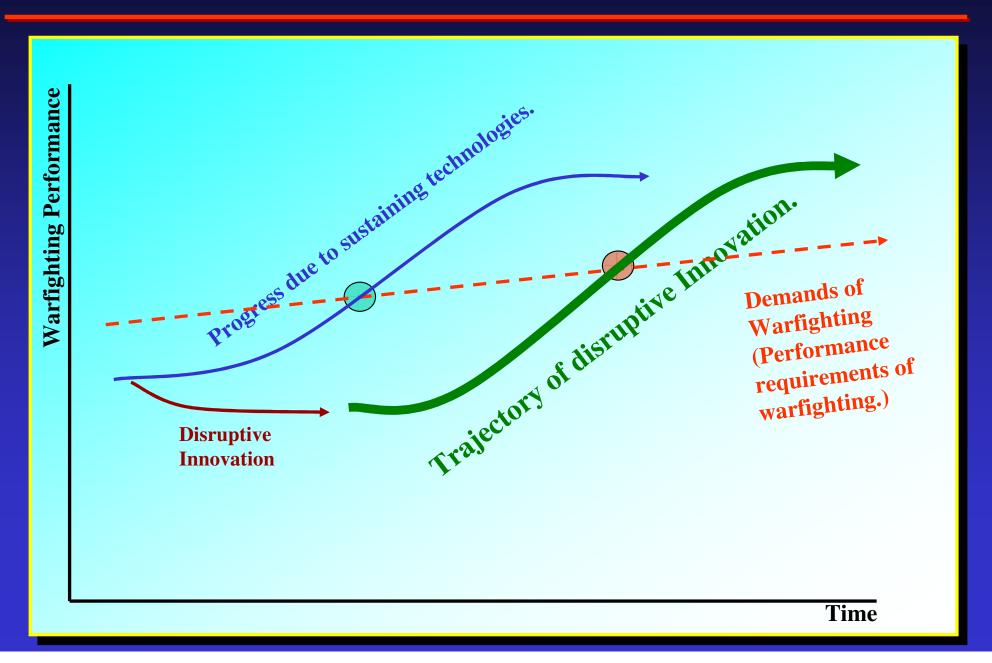
Trajectory Performance Disruptive Innovation

 Disruptive innovation improves performance along a trajectory path that traditionally has not been valued.

Trajectory Performance Disruptive Innovation



Trajectory Performance Disruptive Innovation



Components and Linkages Disruptive Innovation

• Military leaders focus on changing the way components are linked in novel ways while leaving core design concepts of the technology (and the knowledge underlying them) untouched.

- For example, carrier warfare and blitzkrieg

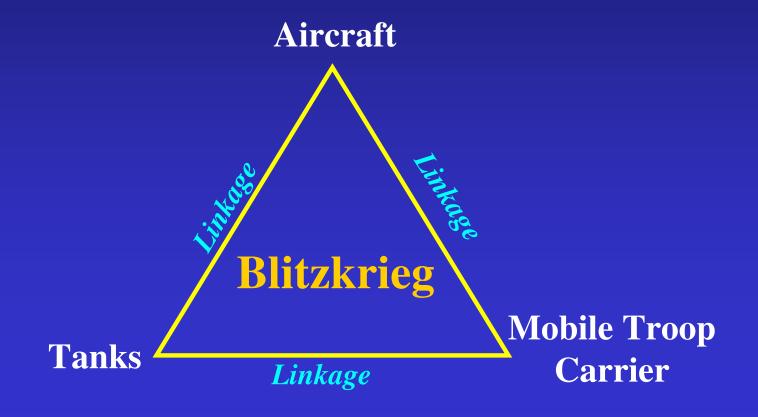
Disruptive Innovation Novel Linkages of Existing Components

- Carrier Warfare
 - Combined existing core technologies in novel way
 - Carriers, aircraft, arresting/take-off gear
- Blitzkrieg
 - Combined existing core technologies in novel way
 - Tanks, aircraft, radios, mobile troop carriers

Disruptive Innovation Novel Linkages of Existing Components

Linear Armored Warfare

Tanks ——Aircraft —— Mobile Troop Carrier



Sustaining vs. Disruptive Innovation

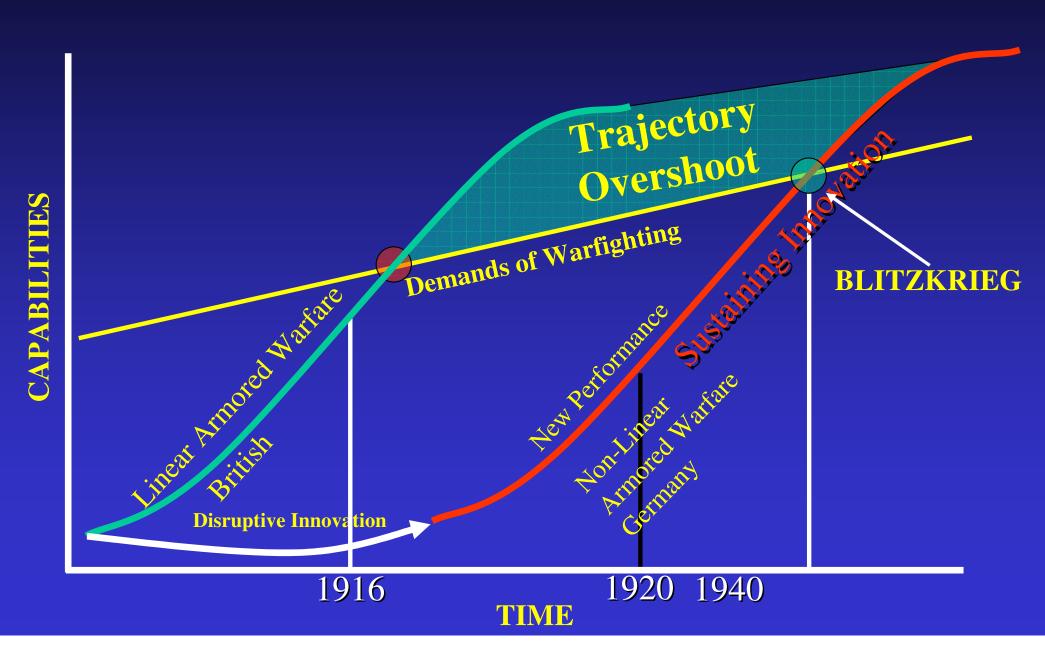
 Sustaining – Sustaining improves performance of established warfighting methods along an established trajectory that the warfighters currently value.

Disruptive — Disruptive innovation improves performance along a trajectory path that traditionally has not been valued.

Sustaining Innovation "Overshoot"

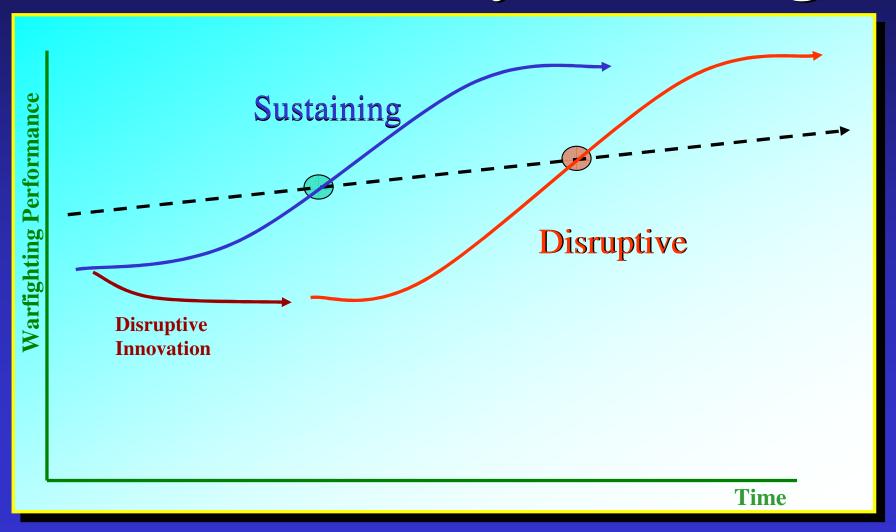
• Eventually, sustaining innovations will exceed the performance requirements of the traditionally valued way of warfighting (for example, the physical size of Battleships).

Sustaining vs. Disruptive Innovation Linear vs. Non-Linear Armored Warfare



Importance of Distinguishing Disruptive and Sustaining

Two different ways to manage.



- Engine of change: Why and When
 - Civilian intervention
 - Inter-service rivalry
 - Intra-service rivalry
- Throttle of change: How
 - Small group
 - Disguising
 - Zealot
 - Support/Promote junior officers

- Engine of change: Why and When
 - Civilian intervention -- No
 - Inter-service rivalry -- Yes
 - Intra-service rivalry -- Yes

- Throttle of change: How
 - Small group -- Yes
 - Disguising
 - Peacetime -- Yes
 - Wartime/Defeat -- No
 - Zealot -- No
 - Support/Promote junior officers -- Yes

- Senior Military Champion establishes
 Disruptive Innovation Team
 - Serves as incubator for redefining warfighting tasks
 - Works directly for Senior Military Champion
 - For example, in 1933 USMC Commandant General Fuller established a Disruptive Innovation Group comprised of four USMC Majors and a Navy LT for developing amphibious doctrine

- Senior Military Champion disguises innovation
 - Promotes as sustaining innovation reinforcing current way of fighting
 - For example, Admiral Moffett and carrier warfare
 - Protect and nurture nascent disruptive innovation in order to allow maturing

- Senior Military Champion manages political struggle that leads to:
 - New stable career paths for younger officers who are committed to the new way of warfighting
 - For example, Naval Aviation, Composite Warfare Commander (CWC)

- Senior Military Champion establishes
 Sustaining Innovation Team
- No disguising of innovation
- Zealot
- Civilian intervention

- Engine of change: Why and When
 - Civilian intervention
 - Inter-service rivalry
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- Throttle of change: How
 - Small group
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- Engine of change: Why and When
 - Civilian intervention -- Yes
 - Inter-service rivalry -- Yes
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- Throttle of change: How
 - Small group -- Yes
 - Disguising -- No
 - Zealot -- Yes
 - Support/Promote junior officers -- N/A

Predictions for Championing Sustaining and Disruptive Innovations

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Civilian intervention

Inter-service rivalry

Intra-service rivalry

Throttle of change:

Small group

Disguising

- Zealot

Support/Promote junior officers

Disruptive Sustaining

No Yes

Yes Yes

Yes Yes

Yes Yes

Yes No

No Yes

Yes No

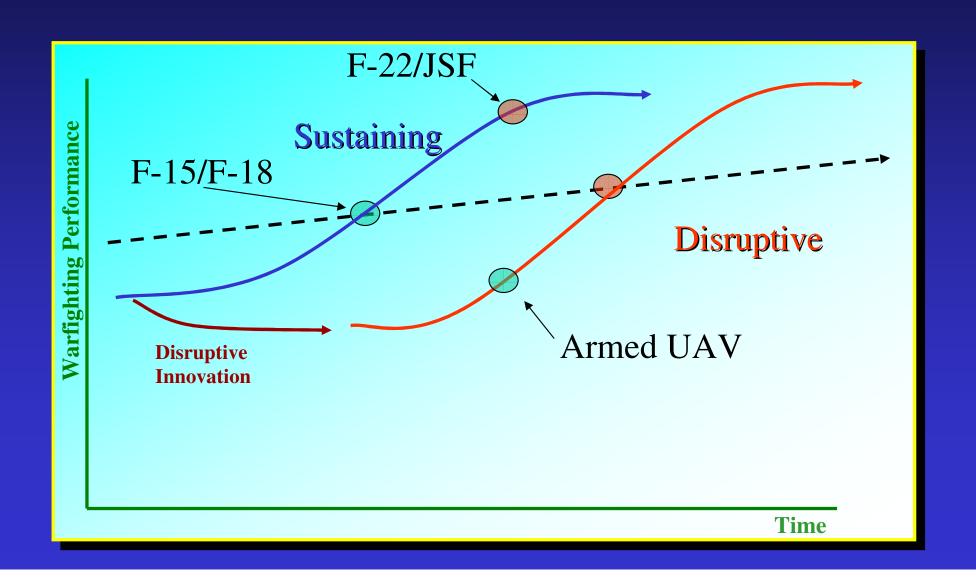
Points to Ponder

- Disruptive and sustaining constructs correlate to what Williamson Murray calls the "revolutionary" and "evolutionary" phenomena of innovation.
- 90 percent of innovations are sustaining in nature and most senior military leaders are adept at championing these innovations.
- 10 percent of innovations are disruptive in nature and most senior military leaders are <u>not</u> adept at championing these innovations.

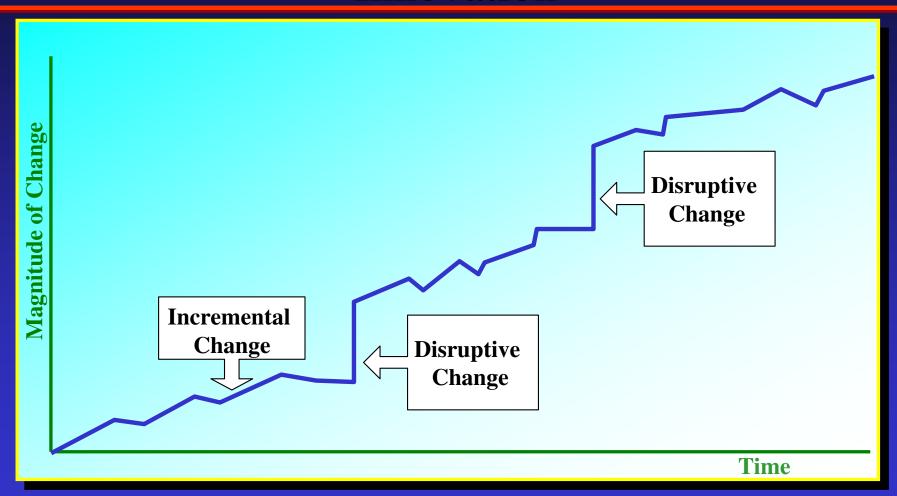
Points to Ponder

- Civilian leaders can help champion sustaining innovations but have failed to champion disruptive innovations.
- Disguising a disruptive innovation as a sustaining innovation is necessary but not sufficient for success.
- Small innovation groups are necessary but not sufficient for disruptive success.

Points to Ponder Trajectory Overshoot Candidates?



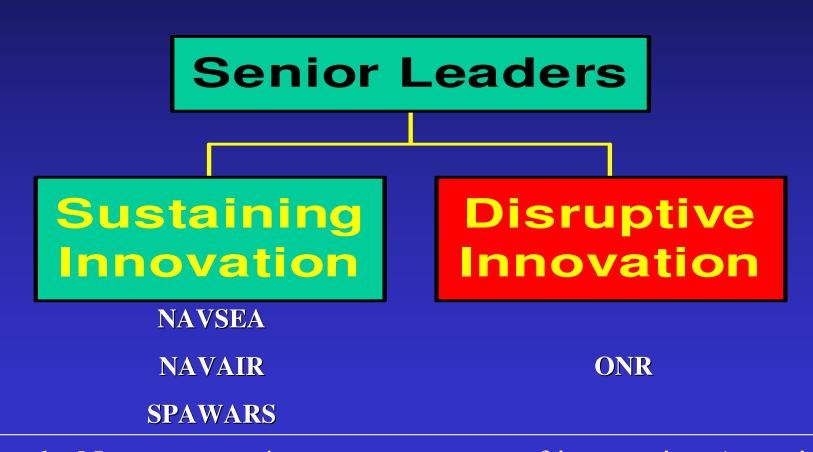
Warfighting Evolution: Periods of Sustaining Change Punctuated by Disruption Innovation



- Managing Disruptive Change Fundamentally Different from Managing Sustaining Change
- The Most Successful Senior Leader/Teams can Manage Both.

Navy as Ambidextrous Organization:

Where Senior leaders simultaneously manage both sustaining and disruptive innovation for excelling today and tomorrow



Result: Navy creates/manages streams of innovation (sustaining/disruptive change) over time.

Questions?